

NESUS CERTIFICATION SDN BHD**POLICY ON IMPARTIALITY**

The Top Management at Nesus Certification Sdn. Bhd. is committed to ensure impartiality and objectivity in its certification activities and manage any conflict of interests. This commitment is declared publicly on the Nesus Certification website (<https://nesus.com.my/company-profil/>) "Policy on Impartiality".

NSC will comply with the requirements of ISO 17021 and ensure impartiality for all its personnel related to the certification activities from time to time.

NSC commits to act impartially in relation to its applicants, candidates, and certified persons. Certification decisions are made in accordance with policies and procedures. Policies and procedures affecting applicants, candidates, and certified persons are made public, fairly and accurately convey information about the certification program. NSC understands threats to impartiality that include, but are not limited to self-interest, relationship of personnel, financial interests, favoritism, conflict of interest, familiarity and intimidation. NSC periodically conducts a threat analysis to determine the potential, both real and perceived, of an individual or an organization to influence certification.

To ensure that impartiality is both maintained and can be demonstrated the following principles have been established.

- NSC does not and will not offer any commission, to any individual or institution in respect of referrals of Candidates. Any training offered by NSC is general in nature. NSC will ensure that it is not linked or marketed in any way which links it with the activities of a training related to personnel certification.
- NSC is only issued instructions to audit following a review by an independent authorised and competent individual (who has not been involved in the audit) to ensure that no interest shall predominate.
- NSC does not offer (and has never offered) management system consultancy or any other form of consultancy to companies or individuals.
- NSC does not offer (and has never offered) an internal audit service to companies or individuals.
- NSC does not own or have any interest (financial or otherwise) in any other company that offers certification, management system consultancy for accredited standards that NSC certifies or internal audit services.
- NSC does not have (and will not form) any relationships with companies who offer consultancy, internal audit services or other services that can be construed as having an impact on the certification services provided by NSC. Any proposed relationship between NSC and any other company will undergo a risk assessment as part of the risk treatment planning prior to that relationship being formalised. Any current relationships with companies, organisations and individuals will be risk assessed on a regular basis to ensure that the relationship does not impact upon the impartiality of the certification process.

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- All NSC personnel shall act impartially and shall not allow commercial, financial or other pressures to compromise impartiality.

All personnel of NSC are committed to full compliance with this declaration including the General Manager, key management personnel, auditors, ICB, technical experts and related with certification activities are required to complete and sign the Undertaking of Confidentiality and Impartiality (NSC/MSPO/UCI).

For Nesus Certification Sdn. Bhd.

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Jeffrey Denis Ridu
Director
Date: 01/09/2022